

Frequently Asked Questions when shipping back from the Caribbean

1. Why is the shipment window 15 days?

This is for two reasons, firstly by giving a 15 day window this allows us to consolidate a number of yachts wanting to ship from A to B around the same time period. Therefore allowing us to provide a more economical way of shipping your yacht, similar to sharing a taxi! Secondly, it is only once we have finalised all bookings can we then determine which of our vessels is the most appropriate to use and reposition.

2. How much do I need to pay on booking?

Upon booking we require a first instalment payment of 35% towards the total freight, with the remaining balance due shortly after loading. If full payment has not been received prior to unloading, your yacht will not be released, and any additional charges will be added to your account.

3. Can I leave my mast up?

Yes - all of our sailings from the Caribbean are mast up.

4. What do I need to do to prepare the yacht for loading?

Please ensure you have fenders and a minimum of two mooring lines of 10 metres each in order to help stabilise your yacht alongside the ship. Once your yacht is alongside the vessel ready to be lifted, the backstay must be removed to allow the lifting gear to be positioned carefully behind your mast. Once safely onboard in the cradle, you will then need to replace the backstay for the transit. If the boat has davits then unless these have been included in length of your quote then they will need to be removed.

5. Can I use my own cradle?

Yes - however this is subject to our approval and therefore we will require drawings of the cradle. You will need to make your own arrangements to transport your cradle to the vessel.

6. When do I have to be ready to load my yacht?

Your yacht must be available from the first day of the shipment window. Our operations team will keep you regularly informed via email in the lead up to the shipment window, where approximately two weeks before we will nominate the vessel and advise the expected date in the shipment window that you will be loaded.

7. Do I have to be present at the loading or discharge of my yacht?

No - we can put you in touch with our local agent who will have skippers that they use to deliver or pick up your yacht from the ship and can organise this on your behalf.

8. How will I know when my yacht needs to be brought alongside the vessel on the day of loading?

Our operations team will confirm by email the sequence that each yacht will be loaded, including the allotted time. If you are unable to be present, this information will be communicated to the skipper handling the yacht.

At loading and discharge there will be a Peters & May representative acting as a vessel liaison officer supporting our loadmaster who will contact you or your assigned skipper on the day to ensure that operations run smoothly and to plan.

9. How long will it take to load my yacht? When can I leave?

This all depends on the size of the boat, however we would estimate that from the point of bringing your yacht alongside that you should be loaded, lashed and secured within 2 hours.

10. When can I get back on board my yacht to lock her up?

Once your yacht has been loaded, lashed and secured, you will then have access to be able to secure internal items whilst removing anything you wish to take with you.

Local Office contact details

UK

Tel: +44 (0)2380 480 480
Email: marine@petersandmay.com

USA

Tel: +1 754 263 3001
Email: florida@petersandmay.com

Germany

Tel: +49 1627 000 886
Email: germany@petersandmay.com

Italy

Tel: +39 010 853 1458
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Valencia Tel: +34 963 673 648
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For more information visit
www.petersandmay.com

Our global offices include:

UK (Head Office) | USA | France | Spain | Italy | Germany | Hong Kong | China
Visit us online at www.petersandmay.com to find your nearest office.

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Please ensure that you leave the keys to your yacht with either the loadmaster or vessel liaison officer. Your key will then be stored on the bridge with the Vessel Master until arrival.

11. Can you arrange a marina for me as I will be flying home before the vessel arrives?

Yes - we can arrange this for you however we recommend that you liaise directly with our local agent.

12. When should I book my flights/travel?

We suggest that any flights/travel arrangements are made once we have nominated the vessel in order to provide you with a more accurate date within the 15 day window for when the vessel is expected to arrive.

13. Can I ride on board the vessel?

Yes - our vessels offer limited spaces on board for you to travel with your yacht. This is however normally at the discretion of the master of the vessel and therefore we will be unable to confirm until the vessel is nominated. If this is of interest, please do make us aware in advance. The approximate cost is \$50 a night per person, however please note that facilities on board are very basic.

14. Am I subject to paying VAT?

VAT (tax) is not applicable on the shipping as it is classified as an international movement, however the yacht may be subject to charges depending on her status. Peters & May have an in house Customs Advisor who will be able to provide you with guidance on this matter if needed.

15. Do you offer insurance?

Yes - we offer bespoke marine cargo transit insurance. This covers your yacht from the time that the slings are placed underneath your yacht at loading, through to when the yacht is placed into water on discharge.

In order to provide you with a quote we simply require the value of your yacht.

A copy of the policy will be provided on confirmation that you would like us to put this cover in place. The certificate will be issued once loaded.

16. Who is responsible for the import and export of my yacht?

As the owner you are ultimately responsible for ensuring that you have provided the following documents to our preferred local customs agent:

- Bill of sale
- Owner Registration
- Photocopy of passport

We will provide you with the contact of the respective local agents who are very familiar with the process and can work through any specific questions you have. For yachts discharging in Spain, Italy and the UK, customs formalities will be handled by your local Peters & May office.

17. Who will be my contact at Peters & May?

Up until the vessel has been nominated, approximately two weeks before the start of the shipment window, the local Peters & May sales office that you have been dealing with will be your point of contact.

Once the vessel has been nominated our Operations Team based at our Head office will take over and keep you informed about all operational details relating to the loading and discharge of your yacht. You will also be provided with a link to track the vessel through her transit across the Atlantic. During the transit our operations team will provide almost daily updates as to the progress of the vessel.

At the loading and discharge there will be a Peters & May representative present acting as a vessel liaison officer supporting our loadmaster who will contact you or your assigned skipper on the day to ensure that operations run smoothly and to plan.

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